

PARENT/CARER BEHAVIOUR POLICY

Approved by Board of Directors:

ACHIEVE

Reviewed: October 2018 Next Review: October 2019

RATIONALE

We welcome visitors to our school. We will act to ensure it remains a safe place for pupils, members of staff and all other members of our community. If a parent/carer has concerns we will always listen to them and seek to address them.

However, abusive, threatening or violent behaviour will not be tolerated. If such behaviour occurs we will follow the procedures outlined in the London Borough of Havering's guidance – "Keeping Schools Safe" and within the academy's own policy.

AIMS

• That all members of the school community treat each other with respect.

EXPECTATION

- That adults set a good example to pupils at all times, showing them how to get along with all members of the school and the wider community.
- That no members of staff, parents, carers, pupils, visitors and volunteers are the victims of abusive behaviour or open to threats from other adults on the school premises.
- Physical attacks and threatening behaviour, abusive and/or insulting language, verbal or written, to members of staff, Governors, parents and carers, pupils and other users of the school premises will not be tolerated and will result in withdrawal of permission to be on school premises.
- Any parent who is asked to leave the school premises will have the right to appeal the decision by writing to the Chair of Governors.
- No meeting at the school may be electronically recorded without the express permission of all
 parties, and that information obtained without such permission will not be admissible in any
 potential proceedings.

Please note all incidents will be logged with the Chair of Governors.

Guidelines

Types of behaviour that are considered serious and unacceptable and will not be tolerated towards any member of the school community:

This is not an exhaustive list but seeks to provide illustrations of such behavior:

- Shouting, either in person or over the telephone
- Inappropriate posting on social networking sites will be deemed as bullying
- Speaking in an aggressive/threatening tone
- Physically intimidating, e.g. standing very close
- The use of aggressive hand gestures/exaggerated movements
- Physical threats
- Shaking or holding a fist towards another person
- Swearing
- Pushing
- Hitting, e.g. slapping, punching or kicking
- Spitting
- Racist or sexist comments
- Unacceptable behavior may result in the Police being informed

The academy reserves the right to take any necessary actions to ensure that members of the school community are not subjected to abuse.

Academy premises are private property and parents have been granted permission from the school to

be on school premises. However, in cases of abuse or threats to members of staff, pupils or members of the school community, the academy may ban parents from entering the school.

It is also an offence under section 547 of the Education Act 1996 for any person (including a parent) to cause a nuisance or disturbance on school premises. The police may be called to assist removing the person concerned. The Academy is not responsible for organising arrangements for pupils in the above circumstances. Parents will need to provide alternative arrangements for bringing their children into school.